



POSTAL ADDRESS  
PO Box 4033  
Parramatta NSW 2124  
Australia

STREET ADDRESS  
8 Victoria Road  
Parramatta  
(corner of Villiers Street)

T +612 9897 5744  
F +612 9897 5766  
E [info@ice.org.au](mailto:info@ice.org.au)  
[ice.org.au](http://ice.org.au)

# Information and Cultural Exchange

## Venue Access and Amenities

### Public Transport

- Approximately 15 minutes walk down Church Street from Parramatta Station and Bus Interchange, as well as from Parramatta Ferry Wharf
- Trains (T1 Western Line, T5 Cumberland Line NSW Trainlink Blue Mountains Line, Central West XPT and Outback Xplorer) run to Parramatta Station and the Bus Interchange
- Bus routes (T61, M54, M52) run from Parramatta station and stop near Church Street and Victoria Road intersection
- Free Shuttle Bus 900 departs from Macquarie Street and stops at Church Street North and Prince Alfred Park on Church Street

### Cars and Motorbikes

- I.C.E. does not have on-site parking
- On-street, paid parking is available along Villiers Street (4P, 8am to 6pm Monday – Saturday)
- The Fennell Street Car Park is located a 5 minute walk from I.C.E. on the corner of Fennell and Villiers Streets (\$9 all-day parking)
- Drivers with a Mobility Parking Scheme card displayed are entitled to park in a metered/ticketed area at no charge

### General

- Single-stall bathrooms with sanitary bins are available, along with an accessible bathroom, which includes change-table facilities
- Assistance animals are welcome



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- Rooms are air-conditioned, except for the Event Space

## Child Friendly

- I.C.E. is child-friendly and we endeavour to keep the rooms and spaces safe for people of all ages.
- If you wish to discuss safety precautions required for your hire please contact [info@ice.org.au](mailto:info@ice.org.au)
- Change table facilities are available in the accessible bathroom located on the ground floor

## Wheelchair Users

- The front door is located at the top of a slight ramp. It is automatic and opens outwards
- Intercom is located at the front door for after-hours access at a height suitable for wheelchair users (please note that after ringing intercom, guest must move back to allow door to open)
- Accessible bathroom is located on the ground floor
- Ground floor is flat and accessible to wheelchair users
- 1st floor can be accessed via elevator. Please note that the elevator button must be held down to travel up to the 1st floor and 2nd floors
- Sofa and folding chairs are available

## People with severe allergies or who are immunocompromised

- Air-conditioning is installed in all of the spaces except for the Event Space.
- Doors at the back of the building can be opened to allow fresh air to circulate
- A large number of people and groups use I.C.E. at any given time and the Kitchen Area is a shared space.



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## Deaf, hard-of-hearing, and sound sensitive people

- Specific software enquiries can be directed to [it@ice.org.au](mailto:it@ice.org.au)
- I.C.E. can be loud at times and noise does carry throughout the building
- We do not have induction loop systems in the venue

## Food and Dietary

- Food must be provided by the hirer. I.C.E. can provide local recommendations for catering upon request
- The Kitchen Area is a shared space and all groups are responsible for safe and hygienic preparation and clean up
- Alcohol is not permitted onsite except when the hirer provides staff with a valid Responsible Service of Alcohol Certificate
- I.C.E is a smoke-free venue and complies with the NSW Smoke-Free Environment Act 2000 and the Smoke-free Environment Regulation 2016

## First Aid

- First Aid Kits are located around I.C.E. and are indicated by a large green medical sign

Thank you to [Belfast Trans Resource Centre](#) for the venue access template.